



## APPLY FOR RATES ASSISTANCE

Council may provide assistance to community members who are suffering financial hardship by providing an appropriate level of relief from rates and charges.

If you are in financial hardship and are unable to meet your rates obligations please contact our Rates Officer on 6430 5738 or email [rates@burnie.net](mailto:rates@burnie.net).

Information about the Financial Hardship policy  
[www.burnie.net/rates](http://www.burnie.net/rates)

### CONTACT US

Phone: 6430 5700

Email: [rates@burnie.net](mailto:rates@burnie.net)

Web: [www.burnie.net](http://www.burnie.net)

City Offices 80 Wilson Street, Burnie  
Open Monday to Friday 8:30pm to 5pm

# YOUR RATES EXPLAINED

## 2021/22

A guide to how we are supporting and investing in our community



# Understanding your rates notice...



## WHAT DO MY RATES PAY FOR?

Your rates fund over 22 core functions and responsibilities, with services across Burnie including waste management, the aquatic centre, immunisations, environmental health, animal control, cemeteries, compliance and city planning – to name just a few.

Your rates also fund vital infrastructure such as roads, drainage, street lighting, bridges, footpaths and buildings, enhancements in our CBD and suburbs, community support such as grants, programs and events and maintaining our parks, reserves and sporting grounds and facilities.

Providing all these services costs more than the total rates we collect, with further funding provided through government grants and user fees.

*The 2021-22 Annual Plan and Budget Estimates illustrates where your rates will be spent this financial year.*

## HOW ARE MY RATES CALCULATED?

Your share of the total rate amount is set by the value of your property plus a municipal charge comprising of a user-pays waste charge and stormwater charge. Your rates also include a compulsory Fire Services Levy which Council collects on behalf of the Tasmanian Fire Service.

The Rates Resolution contains further details regarding how your rates are calculated and can be found at [www.burnie.net/rates](http://www.burnie.net/rates)

## DO YOU OFFER A PENSION REBATE?

Eligible pensioners may receive a rebate of rates and charges on their principal place of residence. The Local Government (Rates and Charges Remission) Act 1991 defines the holder of any of these three card types to be an eligible pensioner for rates remission purposes:

- ▷ Pensioner Concession Card
- ▷ Health Care Card
- ▷ Repatriation Health Card

The applicant must be liable to pay the rates on the property that they occupy as their principal place of residence. In the case of joint ownership, at least one of the owners must meet the eligibility criteria. There is a limit of one remission per year per pensioner household.

Any pensioner who has not previously received a remission must complete an application form which is available from Council offices or website.

Eligibility of a pensioner remission is determined by the State Government - Department of Treasury and Finance and Centrelink records.

## HOW CAN I PAY MY RATES?

### 1X Single Full Payment

To receive a 2.5% discount, please pay your full rates and any arrears by 31 August 2021.

### 4X 4 Easy Installments

- ▷ 1st Instalment – 31 August 2021
- ▷ 2nd Instalment – 30 November 2021
- ▷ 3rd Instalment – 28 February 2022
- ▷ 4th Instalment – 31 May 2022

*Council offers a range of flexible options to pay your rates.*

Further details visit [www.burnie.net/makepayment](http://www.burnie.net/makepayment)



#### MAIL

Detach payment slip, attach cheque and mail to Burnie City Council, 80 Wilson Street, Burnie Tasmania 7320



#### INTERNET

Australia Post Bill Pay [www.postbillpay.com.au](http://www.postbillpay.com.au)

BPoint secure online credit card payments [www.bpoint.com.au](http://www.bpoint.com.au)



#### IN PERSON

Visit us at 80 Wilson Street, Burnie



#### PHONE

Make a credit card payment over the phone Council – 6430 5700 Australia Post – 13 18 16



To make a payment from your bank account



Arrange regular deductions from your Centrelink payment